3365 Repair Work

People Book · https://kb.jeffreysummers.com/docs/3365-repair-work/

[Repair Work]

Solving a problem inside its current frame.

Replace the broken plate. Change the dead bulb. Re-fire the wrong order. Find the upstream cause that produces the recurring problem and fix that instead — the rack-stack pattern that breaks plates every Tuesday. All of it is [Repair Work]. Better repair, smarter repair, upstream repair — still repair. The frame the problem lives in is preserved.

[Repair Work] returns the operation to the state that existed before the problem occurred. That state is the same state that produced the problem.

[Repair Work] is never a complete answer. It is a stop, not a finish. The operator who treats it as a finish is building the repairman identity one solved problem at a time — in good faith, with full competence, and no awareness of what is accumulating.

Pairs with: [Repairman Conundrum], [Innovation Work], [GX Repair Work].

Replace the broken plate. Change the dead bulb. Re-fire the wrong order. Find the upstream cause that produces the recurring break and fix that instead — smarter, better, more thorough. Still [Repair Work]. The frame the problem lives in is preserved.

[Repair Work] returns the operation to the state it was in before the problem occurred. That state is the same state that produced the problem.

It is never a complete answer. It is a stop, not a finish.