2625 The Right Technology Stack

Product Fieldbook · https://kb.jeffreysummers.com/docs/2625-the-right-technology-stack-2/

The Demand

Before your next shift, list every platform in your technology stack and ask the sequencing question this article insists on: have you mastered the basics — a POS that captures what you need, a scheduling tool, a Guest database, a financial dashboard — before adding anything else? Then pick the one system in your stack that was built without floor knowledge and name whether the person who configured it knows what mise en place means. Decide this week which platform to master fully before you add another, and which one to strip out because it is running invisibly.

The Work

List the platforms currently in your technology stack:

The foundation check:

POS that captures the data you need — mastered or barely touched:

Scheduling tool that respects your team's time — mastered or barely touched:

Guest database — mastered or barely touched:

Financial dashboard — mastered or barely touched:

The floor-knowledge test:

Name one system in your stack that feels technically correct but operationally useless on the stage:

Does the person who built or configured it know what mise en place means, yes or no:

The AI sequencing check:

Where in your operation should AI compress time without replacing judgment — name the task:

Where does judgment stay with a human no matter what — name the decision and the person who owns it:

The invisible-stack audit:

Name one report or platform output nobody has verified or acted on in the last month:

Rate your satisfaction with how your tools currently talk to each other, 1-5:

Is your fragmentation By Design or By Default — name the platform and the honest answer:

The one platform you will master fully, or the one you will strip out, before adding anything new this month: