059 The Busiest Operator in the Room

Perspective Fieldbook · https://kb.jeffreysummers.com/docs/059-the-busiest-operator-in-the-room-2/

The Demand

Tomorrow, name one process, policy, or workaround in your building that exists only because of a one-time fix, not a deliberate design choice. Ask whether it still earns its place. Motion is not the same as progress — being the busiest person in the building doesn't mean you're solving the right problem.

The Work

Name one process, policy, or workaround in your building that exists only because of a one-time fix, not a deliberate design choice:
Has this been patched more than once? Trace the patches:
Does it still earn its place, or is it a form of accumulated complexity?
Are you currently the busiest person in the building solving the right problem, or generating motion?
The one thing you will simplify or remove tomorrow instead of adding another patch: