040 The Gorilla in the Dining Room

Perspective Fieldbook · https://kb.jeffreysummers.com/docs/040-the-gorilla-in-the-dining-room-2/

The Demand

Tomorrow, ask one cast member directly what they've noticed about your blind spots that they've never told you. Expertise narrows what you see; the longer you've run this building, the more likely there's a gorilla in the room you've stopped noticing. Someone on your floor has already named it. Ask them.

The Work

Ask one cast member directly what they've noticed about your blind spots that they've never told you:
What they said:
The longer you've run this building, the more likely there's something you've stopped noticing.
Name your best guess before you ask:
The gap between your guess and what the cast member actually named:
What you will do about the gorilla now that it's named: