015 The Operators Blind Spot

Perspective Fieldbook · https://kb.jeffreysummers.com/docs/015-the-operators-blind-spot-2/

The Demand

Tomorrow, before you react to a piece of feedback or a bad night, ask yourself what story you are telling about it — and whether that story protects your identity more than it serves the truth. Run one decision through the Pyramid diagnostic before you act on instinct. Familiarity is the thing most likely to be lying to you about your own building.

The Work

Ask a cast member or trusted outsider to walk your building and tell you what's obvious to them and invisible to you:
What they named:
Before you react to tomorrow's feedback or a bad night, name the story you are telling about it:
Does that story protect your identity, or does it serve the truth?
Run one decision through this diagnostic before you act on instinct — what does familiarity make you certain of that you have not actually verified?
The one blind spot you will name honestly and act on tomorrow: