001 The Work That Never Finishes

Perspective Fieldbook · https://kb.jeffreysummers.com/docs/001-the-work-that-never-finishes-2/

The Demand

Walk into your next shift carrying one question you have never asked about your operation. Not about what is happening — about whether the read you are running from is still accurate. One question. One honest answer. That is Level 5 of seeing. That is where this fundamental begins.

The Work

Name the belief system you are running before you look at your operation tomorrow:
The thing I believe about my Guest, before I've read tonight's floor, is:
The thing I believe about my cast, before I've watched tonight's shift, is:
The thing I believe about my numbers, before I've opened the P&L, is:
For each belief above, rate your last honest check of it — 1 (never questioned) to 5 (checked this week):
About my Guest
Last checked (1-5):
What would prove it wrong:
About my cast
Last checked (1-5):
What would prove it wrong:
About my numbers
Last checked (1-5):
What would prove it wrong:
The one question you have never asked about your operation, the one this fundamental opens with:
What you will do differently tomorrow because you finally asked it: